



Preparing your trip to Freiburg

Thank you for choosing our Medical Center - University of Freiburg! We are committed to making your stay as comfortable and convenient as possible, and look forward to being in touch with you.

1. Still looking for a suitable accommodation?

Don't hesitate to contact our IMS team, we have special deals with a few hotels and will be happy to assist you with booking. Please note that Freiburg is popular with tourists as well as a hotspot for congresses and fairs, so the city is fully booked at certain times of the year. We highly recommend to book your accommodation as soon as possible to avoid high fares and the inconvenience of struggling to find a room.

If you prefer to stay in a flat, we will be happy to check availabilities and prices for you.

2. How to get to Freiburg

Freiburg is located in southwest Germany, close to the borders of Switzerland and France.



We offer transfer services from the airport of your choice. Our Russian/English speaking drivers will be happy to assist you with your luggage and hotel check-in.

Prices are as follows (Mercedes E class):

- Basel Euroairport (1h distance), 130€
- Zürich, Switzerland (1,5-2h distance), 280€
- Frankfurt/Main (3-3,5h distance), 390€
- Stuttgart (2h distance), 330€
- Munich (5h distance), 525€
- Straßburg, France (1h distance), 165€

Surcharge for Mercedes S class: 160 € (one way)

Surcharge for Mercedes van: 110 € (one way)

Waiting time: 30€ per hour

Full day hire: upon request

Freiburg can also be reached via high-speed trains (ICE - InterCityExpress).

3. Money matters

The cost estimation we provide covers the examinations we have arranged based on the information we have exchanged with you. Our doctors might recommend additional examinations / treatments / medication etc. which are not included in the advance deposit.

Thus, an additional payment might be necessary when being in Freiburg and we therefore strongly recommend you to check payment options / credit card limits etc. with your bank and family before coming to Freiburg.

We require advance payment of all treatments / examinations!

Payment options are: bank transfer, cash, credit cards (VISA, MasterCard). American Express cards are not accepted.

Refund of remaining credit is possible by bank transfer and to the same credit card which was used for the advance deposit. You might want to check with your bank the fees for the refund to your credit card as they can be quite heavy in some cases.



4. IMS transfer service between hotel and clinic

In order to facilitate your access to the clinic, our driving service ensuring the transport between your hotel and the clinic is available Monday to Friday between 7am and 5pm.

5. Wheelchair rental

We are happy to lend you a wheelchair during your stay in Freiburg. A safety deposit of 500 € is required, which will be refunded in full when the wheelchair is returned to the IMS office.

6. For inpatients

Please bring comfortable clothing with you. We are pleased to lend you a **bath gown**, if need be.

We always try to accommodate you in a **private single room** for your personal comfort, but unfortunately we cannot guarantee this as it depends on availability and emergency cases coming into the clinic without planning.

Please don't bring any **valuable personal belongings** to the clinic as the rooms cannot be locked. University of Freiburg - Medical Center is not responsible for any lost or stolen items.

Do you have any **food preferences** or allergies? Please let us know, we are happy to discuss them with the kitchen staff and apply, wherever possible.

Most in-patients in our Medical Center undergo a **multi-drug resistant organism (MDRO) screening** before or during their admission in the hospital. On the link below we will acquaint you with the necessary facts about MDRO and the hygiene measures that need to be taken. You can help prevent further spread of this bacterium with proper hand disinfection.

<http://ims.uniklinik-freiburg.de/vist/for-in-patients.html>



7. Checklist before getting on the plane

For your convenience, please review these items before departure:

- ✓ Copies of medical records or images (MRI/CT scan, x-rays), pathology slides or other records in German or English language. Please take them along to your appointments with the doctors, even if you have already sent the reports to the IMS office in advance by email.
- ✓ Passport / Visa. Please do not forget to bring your passport with you on the first day for registration at the IMS office.
- ✓ Airline tickets (it is best to have your return trip with an open date to avoid extra charges in case of extended treatment)
- ✓ A list of your current medications.

We recommend you travel with a relative or friend who can give you extra support throughout your treatment at the hospital. Wherever possible, your relative/friend can be accommodated with you in the clinic at extra charge. Please let us know in advance.

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