

Rules and Prices for the Second-Opinion Services

What is Teleradiology?

Evaluation of radiological images: Our highly qualified team of radiologists and nuclear medicine specialists evaluate radiological images such as MRI, CT, PET-CT, X-ray or mammography taken in the patient's home country and provide a "second opinion".

Image evaluation fees:

- One anatomical region 165 €
- Three or more anatomical regions in one examination 495 €
- One X-ray 90 €
- Translation costs (into English, per page) (1,20 - 1,70€ per line)
- Express evaluation (within 48 hours) + 50€

Rules and service description

If you are interested in a radiological "second opinion" please follow these steps:

1. Fill out the request form by clicking on the button get a second opinion. Attach your current medical reports required for the image evaluation (in German or English).
2. Date radiological images were taken should be within the last 3 months.
3. Our medical specialists will provide you with a medical report based on image evaluation. Your medical report will be ready within 5 working days. Express-Service is also available.
4. Image transfer is possible:
 - over the Internet, directly into the radiological system of our medical center
To get the access data please contact our Telemedicine team at:
telemedicine-ims@uniklinik-freiburg.de
 - by post on CDs to the following address:
IMS, Universitätsklinikum Freiburg
z.H. Telemedizin-Team
Breisacher Str. 86b
79110 Freiburg, Germany

5. The fee for a radiological “second opinion” covers evaluation of all the submitted medical reports, images, and questions prior to the completion of the “second opinion” report. If you have additional questions and/or send additional documents for evaluation after you have received your “second opinion” report, our medical center can bill you for these extra services. You can order a teleconsultation in case you have questions concerning your report.
6. Your report will be sent to you in German. Translation of the report into English can be ordered additionally. Translation costs for German-English apply per line or sign.
7. Please provide the payment for the ordered service in advance.

What is online consultation?

Teleconsultation – live consultation with our senior medical specialists in various disciplines via a video conference.

You can invite your local physician and discuss your treatment options and diagnostics strategy with our medical specialists. An interpreter is available during the whole online consultation.

This service includes:

- Thorough examination of the patient's medical documents and of the request form
- Live online consultation with a senior medical specialist/physician
- Interpreter services during the teleconsultation
- Technical support by the German part

Teleconsultation fees:

- 20 min. 450 €
- 40 min. 650 €
- 60 min. 900 €

Rules and service description

1. Fill out the request form by clicking on the button get a second opinion. Attach your current medical reports required for the image evaluation (in German or English). We will choose the best suitable medical specialist for your consultation.
2. It takes around 7-10 days to organize an online consultation after receiving your request and medical documents.
3. Your teleconsultation can take place by means of the VIDYO-system which can be installed directly on your computer over a link sent by a staff member of International Medical Services. Please note that to provide high quality of video communication you will need a computer with a webcam, a microphone and a high-speed internet connection (min.700 kbit/sec.).
4. A connection test can be carried out any time.
5. If you have additional questions and/or send additional documents for evaluation after your teleconsultation has taken place, our medical center can bill you for these extra services. Your teleconsultation protocol will be sent to

you in German. Translation of the report into English can be ordered additionally. Translation costs for German-English apply per line or sign.

6. Please provide the payment for the ordered service in advance.

Please note: according to the German law, your physician must be present during your online-consultation

What is written second-opinion?

You can get a comprehensive written second opinion from one of our top specialists without having to leave your home country.

Your written second opinion will be ready in 4 to 8 weeks, depending on the diagnosis. Please note that evaluation of radiological images is not included in this service.

Written second-opinion fee: 450 €

Rules and service description

- Fill out the request form by clicking on the button get a second opinion. Attach your current medical reports required for the image evaluation (in German or English). We will choose the best suitable medical specialist for your consultation.
- It takes around 4-8 weeks to receive a written second- opinion from a top specialist.
- If you have additional questions and/or send additional documents for evaluation after you have received your “second opinion” report, our medical center can bill you for these extra services.
- Your written report will be sent to you in German. Translation of the report into English can be ordered additionally. Translation costs for German-English apply per line.
- Please provide the payment for the ordered service in advance